



# Impartiality Policy

It is the policy of 'CDG Certification Ltd.' to operate its business in accordance with the guidance principles of impartiality, competence, responsibility, openness, confidentiality and responsiveness. CDG Certification Ltd.(CDG) views the safeguarding of impartiality as paramount in maintaining confidence in CDG activities. CDG senior management has established and promoted an im-partiality policy with associated objectives on which CDG certification Ltd. service will be based.

A relationship that threatens CDG's impartiality can be based upon ownership, governance, personnel, shared resources, finances, contracts, marketing and payment of a sales commission or other inducement for the referral of new clients etc.

CDG's top management are committed to impartiality in its management system certification activities, and has appointed an independent Impartiality Committee.

All Directors of CDG, staff and sub-contractors are required to complete and sign the Compliance with Conflict of Interest Policy.

In any event representation of a balance of interests shall be such that no single interest will be allowed to predominate at any convening thereof.

The Impartiality Committee safeguards the impartiality of CDG with duties and responsibilities that include;

- Assisting in developing policies relating to impartiality of CDG's certification activities
- Counteracting any tendency to allow commercial or other considerations to prevent the consistent, objective provision of certification activities
- Advising on matters affecting confidence in certification, including openness and public perception
- Conducting a review, at least annually, of the impartiality of the audit, certification and CDG decision making processes

The Impartiality Committee has ultimate authority for matters relating to CDG impartiality and to maintaining integrity of the certification process.

Managing Director  
CDG Certification Limited